

# Patient Participation Group

## New Pond Row Surgery

### SUMMER 2010 NEWS LETTER

#### NEW POND ROW PATIENT PARTICIPATION GROUP

This is now the second newsletter and the group has been running for just over a year. It was explained in the previous newsletter that this group is for everyone using the practice to have their say. Unfortunately as a group we have not been able to find out from many patients of the practice what they would like from the group. We will of course continue with all efforts to find out what you as practice-users would like to happen. As a group we have looked at what other practices do and have started to develop our ideas in line with a national model as well as our own model.

- We have now designed our own information leaflet and will be producing regular news sheets which you will find in the practice newsletter
- We have agreed roles within the group and still have some posts vacant (if any new person would like to be involved please contact the practice)
- We have agreed a launch date for OCTOBER 13 when together with the doctors we look forward to an open evening with the patients of New Pond Row
- We have had much discussion about how we will take the group forward and how we will support patients e.g. by setting up support groups.

Although this may sound like lots of planning and discussion which it clearly is we must not lose sight of what we are about which is a group for the patients and without your input we can only move forward in what we think is the best way. The group although currently small has an abundance of enthusiasm and willingness to help the practice develop .

Within the last few weeks there has been news of some major changes about to happen within the NHS, with middle managers possibly losing their posts and Doctors becoming managers. This may all seem decisions made by central government that we have little control over. However it would now seem the most opportune moment to become more involved with your local surgery and support a team that would like to see the surgery develop in a positive way for patients.

As we have indicated above we will be holding a practice open evening on **October 13th, starting at 7.30 pm at Lancing Parish Hall** to formally launch the PPG. At this meeting we will be explaining the role of the PPG together with a “Question Time” when all patients will have an opportunity to put their questions to the panel of practice staff and PPG members. We believe that this will be an interesting event for all patients of New Pond Row Surgery. Light refreshments will be served.

This is a new venture and will be an exciting day for the surgery but most importantly will be the day when you can come and meet doctors from the surgery and have your very own “Question Time”.

We sincerely hope that you will be able to support “your surgery” at this event